

# Terms and Conditions

## 1. Introduction

Welcome to Jump and Joy! By renting and using our inflatable products, you agree to comply with and be bound by the following terms and conditions. Please read these terms carefully as they contain important information regarding safety, usage, and liability.

## 2. Safety Regulations

### 2.1 Supervision Requirement

An adult operator (age 18 or older) must supervise the inflatable equipment at all times. Jump and Joy does not provide supervision services.

### 2.2 Prohibited Activities

The following activities are strictly prohibited on or around the inflatable equipment:

- Somersaults, flips, rough play, wrestling, and diving.
- Bringing food, drinks, pets, sharp objects, or inappropriate items (like shoes, eyeglasses, or jewelry) onto the inflatable.

### 2.3 User Age and Size Restrictions

Children must be of similar age, height, and weight when using the inflatable at the same time. The maximum number of riders and size restrictions, as outlined in the safety guidelines, must be adhered to at all times.

### 2.4 Anchoring and Weather Conditions

The inflatable must be securely anchored before use. The inflatable must not be used under extreme weather conditions, including winds exceeding 15 mph or during rain. If such conditions occur, the inflatable must be deflated immediately.

## 3. Rental Terms

### 3.1 Rental Duration

All rentals are for a designated time period, as agreed in the contract. Late returns may incur additional fees.

### 3.2 Delivery and Setup

Jump and Joy will handle the delivery, setup, and takedown of all inflatable equipment unless otherwise agreed. Clients must ensure that the setup area is clean, clear, and free from obstacles.

### **3.3 Equipment Condition**

The renter is responsible for inspecting the equipment upon delivery. Any damage or malfunction must be reported to Jump and Joy immediately. Once the inflatable is accepted, the renter assumes responsibility for maintaining the equipment in its delivered condition.

## **4. Liability and Indemnity**

### **4.1 Use of Equipment**

The renter and all participants use the inflatable equipment at their own risk. Jump and Joy is not responsible for any injuries, accidents, or damages arising from the misuse of the equipment or the failure to follow safety instructions.

### **4.2 Assumption of Risk**

By using the equipment, the renter assumes full responsibility for the safety of all participants and agrees to indemnify and hold Jump and Joy harmless from any claims, damages, or legal actions arising from the use of the equipment.

### **4.3 Release of Liability**

Jump and Joy is not liable for any injuries, property damage, or loss of personal items sustained during the rental period. By renting and using the equipment, the renter releases Jump and Joy from all liability related to the use of the inflatable products.

## **5. Cancellation and Refund Policy**

### **5.1 Cancellation by the Client**

Cancellations must be made at least 48 hours in advance of the scheduled rental date. Late cancellations may result in the forfeiture of the deposit.

### **5.2 Cancellation by Jump and Joy**

Jump and Joy reserves the right to cancel or reschedule a rental due to unsafe weather conditions or other unforeseen circumstances. In such cases, clients will receive a full refund or the option to reschedule the rental.

## **6. Damage and Cleaning Fees**

### **6.1 Damage to Equipment**

The renter is responsible for any damage to the inflatable equipment during the rental period, other than normal wear and tear. Any repair costs or replacement fees will be charged to the renter.

### **6.2 Cleaning Fees**

The inflatable must be returned in a clean and undamaged condition. If the equipment is excessively dirty or soiled, additional cleaning fees may apply.

## **7. Emergency Procedures**

In the event of an emergency, such as severe weather, power failure, or injury, the following steps must be taken:

- All patrons must exit the inflatable immediately in an orderly manner.
- The blower must be turned off and unplugged.
- Emergency responders should be contacted if necessary.

## **8. Waiver and Agreement**

By using the inflatable products provided by Jump and Joy, the renter agrees to the terms and conditions listed herein. A waiver form must be signed prior to equipment use, acknowledging full understanding of the responsibilities, safety guidelines, and potential risks involved.

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## **Contact Information**

If you have any questions or concerns regarding these terms and conditions, please contact us at:

**Jump and Joy**

Phone: 825-343-5155

Email: [info@jumpandjoy.ca](mailto:info@jumpandjoy.ca)